Intro to Safe Communications

Teaching Tech

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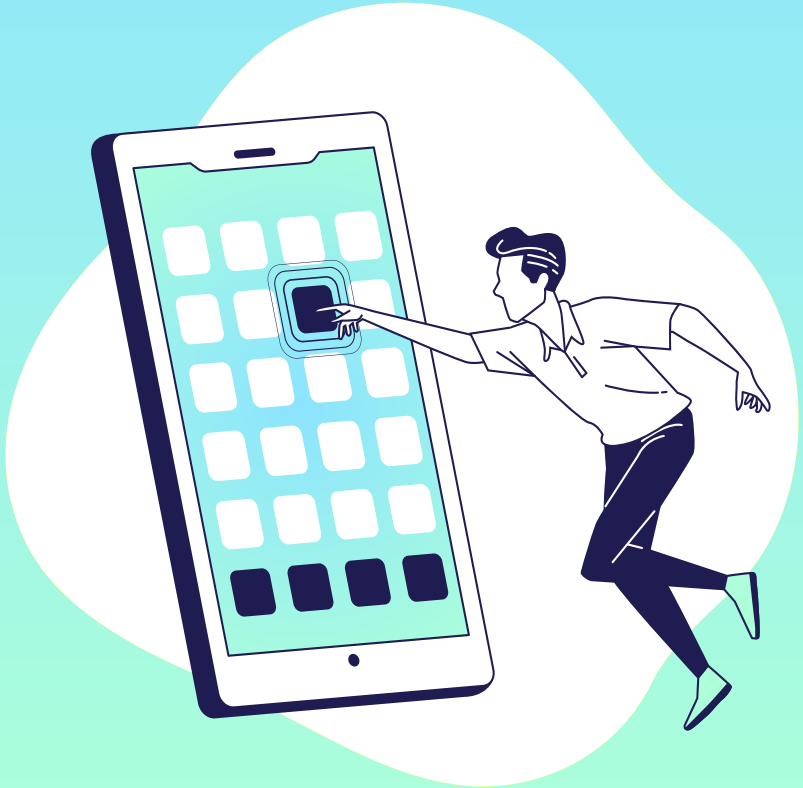
Introduction

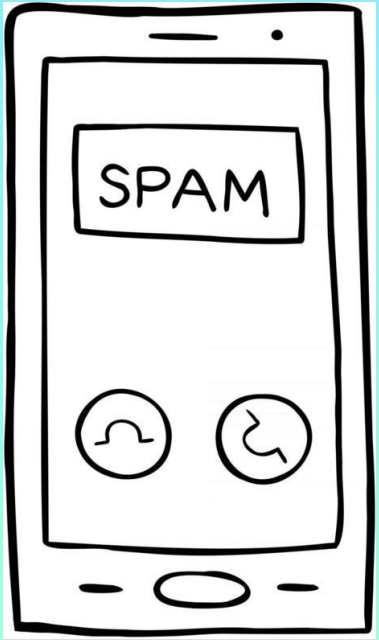
- Get to know us!
- What is our goal?
- Get to know the program:
  - Meetings
  - Flashcards
- Plan for today



Spam Calls & Caller Safety

What are Spam Calls?

“Spam includes all forms of unwanted communications. Typically, spam is directed to large numbers of users for the purposes of advertising, phishing, spreading malware, etc.”

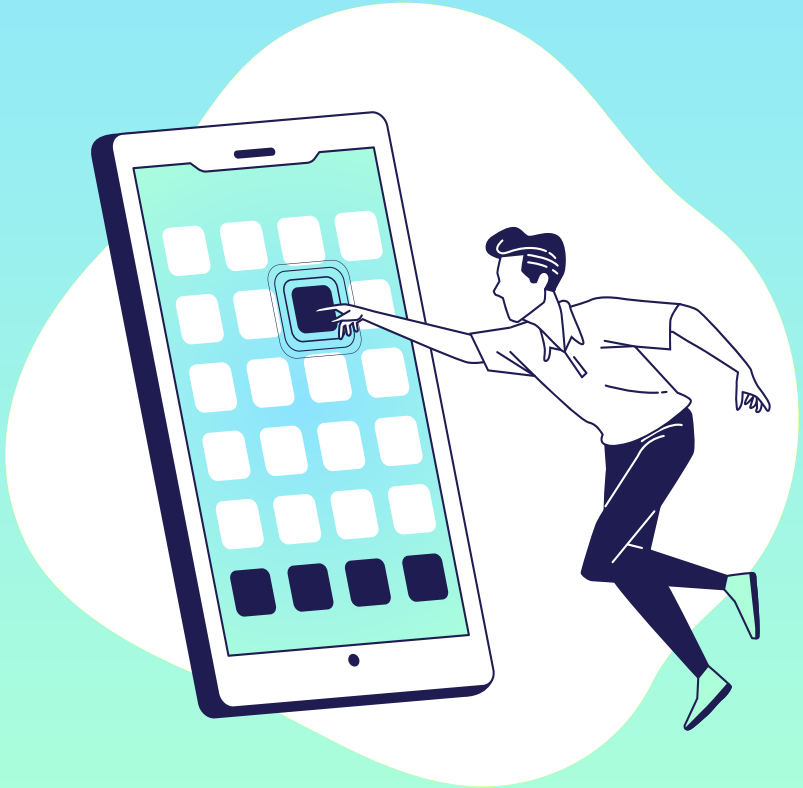


How to Respond

- Don’t engage with caller
- If possible, block or do not answer unknown answers
- Check voicemail if unsure

How to Respond Cont.

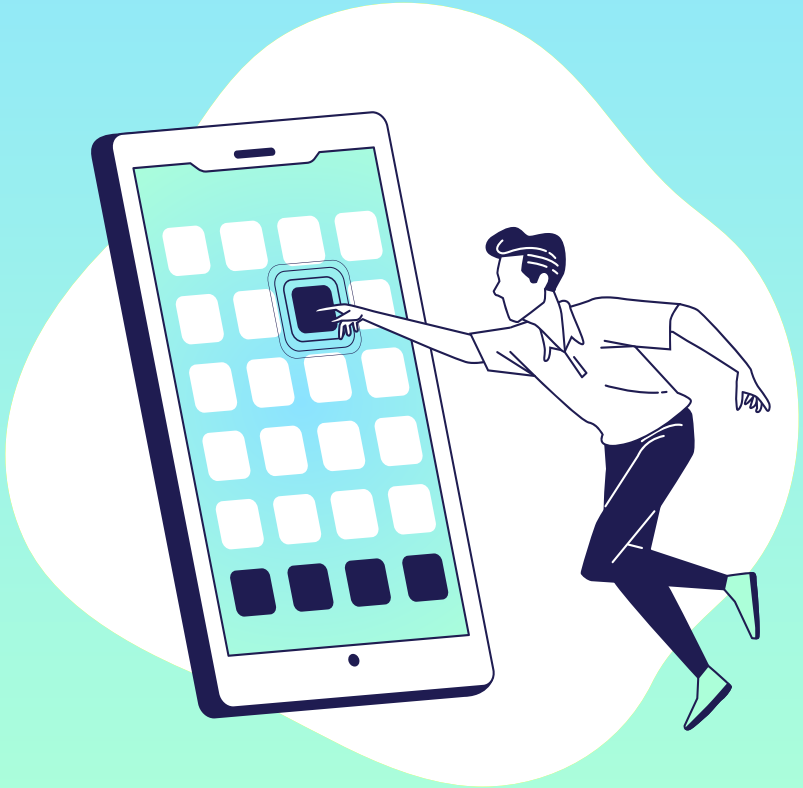
- DO NOT give out personal information:
  - Name
  - Address
  - Social security #
  - Financial information



If in doubt, do not respond!

How to use Caller ID

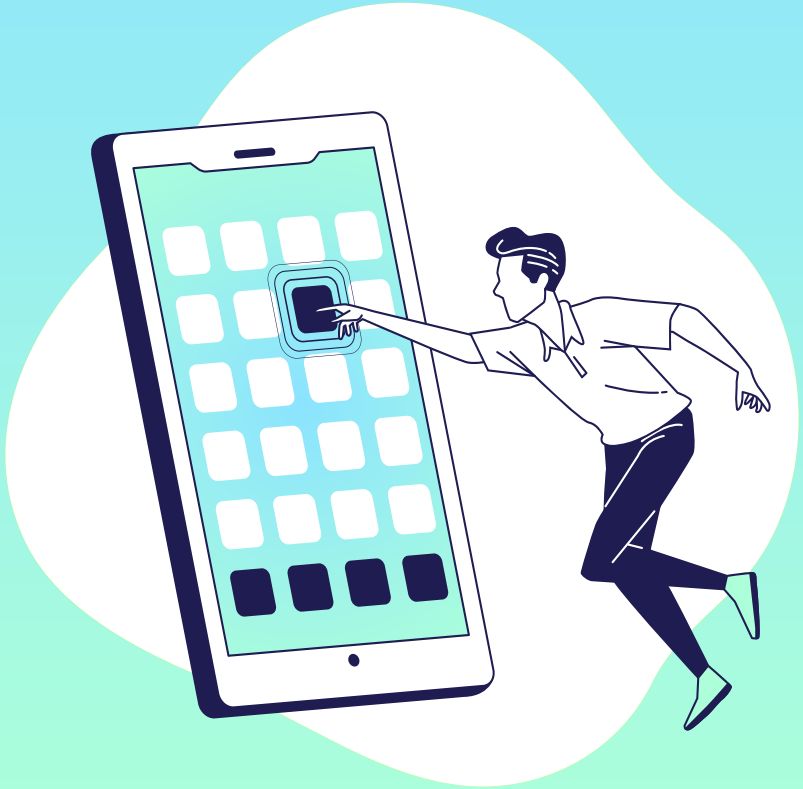
Caller ID is a very important tool in distinguishing spam calls from important, wanted calls. We will now go over blocking calls, as well.



Making Contacts

What are Phishing Scams?

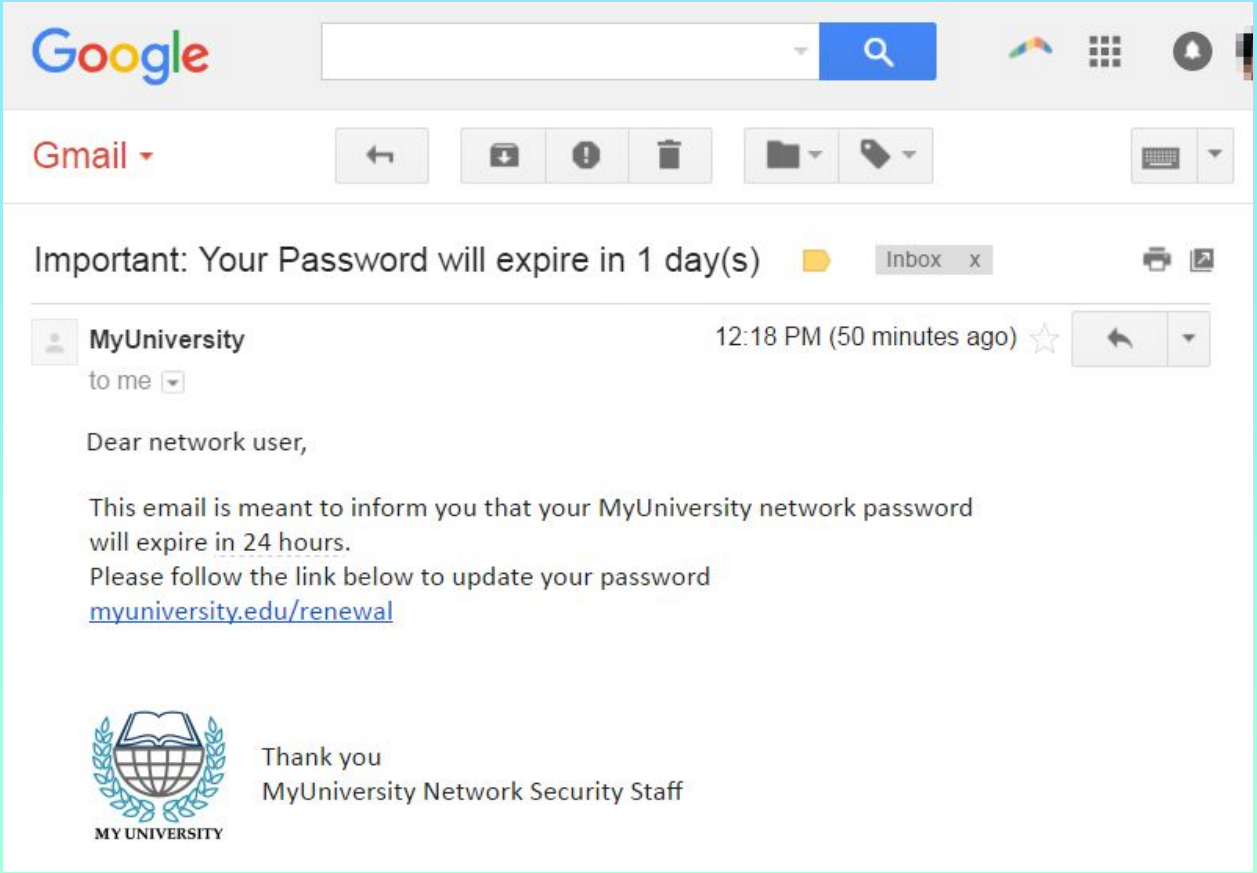
Attackers deceive people into revealing sensitive information or installing viruses, often through calls, texts, and emails.



How to Identify Text and Email Scams

- Check the sender
- Check the link
  - Do NOT click on any links you are not sure about
- Check for warnings
- Are you expecting this text/email?
- Is it too good to be true?

Identifying Phishing Scam Examples:



Google

Gmail

Important: Your Password will expire in 1 day(s) Inbox x

MyUniversity 12:18 PM (50 minutes ago)

to me

Dear network user,

This email is meant to inform you that your MyUniversity network password will expire in 24 hours.
Please follow the link below to update your password
myuniversity.edu/renewal

MY UNIVERSITY

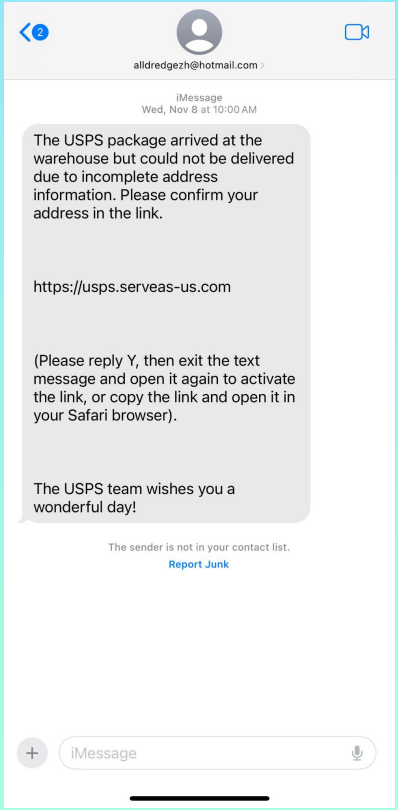
Thank you
MyUniversity Network Security Staff

Ignore and Report

- NEVER click on links in the email or text message
- NEVER respond
- Report texts as junk
- Send emails to spam/junk
- Block

Reporting Example with Gmail:

Reporting Example with Messages:



Q&A

Feel free to ask us any questions specific to this lesson on cybersecurity or any other topic. We are happy to help with anything!

See you next class!